TRANSMITTAL SHEET FOR NOTICE OF INTENDED ACTION

Control No: 560 . Department or A	Agency: Alabama Medicaid Agency	•
Rule No: 560-X-3604(1)		
Rule Title: Covered Services		
New Rule; X Amend	; Repeal; Adoption	by Reference
Would the absence of the proposed rehealth, welfare, or safety?	ule significantly harm or endanger the pub	olicno
Is there a reasonable relationship betwoof the public health, safety, or welfare	ween the state's police power and the prote?	ectionyes
Is there another, less restrictive method protect the public?	od of regulation available that could adequ	uately <u>no</u>
Does the proposed rule have the effect of any goods or services involved and	ct of directly or indirectly increasing the c d, if so, to what degree?	ostsno
Is the increase in cost, if any, more har result from the absence of the propos	armful to the public than the harm that missed rule?	ghtno
they have as their naimen, offer the	ess designed solely for the purpose of, and protection of the public?	
	nomic impact? <u>no</u>	
note prepared in accordance with subs	impact, the proposed rule is required to be section (f) of Section 41-22-23, Code of A***********************************	Alahama 1075
Chapter 22, Title 41, <u>Code of Alabam</u> the Administrative Procedure Division	le has been proposed in full compliance was 1975 and that it conforms to all application of the Legislative Reference Service.	with the requirements of ble filing requirements of
Signature of certifying officer:	Tephanie Lindsay	
Date: 4/20/12	*************	
FOR APD USE ONLY	· · · · · · · · · · · · · · · · · · ·	*****
PUBLISHED IN VOLUME	ISSUE NO	
EDITED AND APPROVED BY	DOCUMENT N	

ALABAMA MEDICAID AGENCY

NOTICE OF INTENDED ACTION

RULE NO. & TITLE: Covered Services 560-X-36-.04(1)

INTENDED ACTION: Amend 560-X-36-.04(1)

SUBSTANCE OF PROPOSED ACTION: The above referenced rule is being amended to add transitional case management to the case management service scope of service.

TIME, PLACE, MANNER OF PRESENTING VIEWS: Written or oral comments may be submitted to the Alabama Medicaid Agency, 501 Dexter Avenue, Post Office Box 5624, Montgomery, Alabama 36103-5624. Agency business hours are 8:00 a.m. to 5:00 p.m. Monday through Friday.

FINAL DATE FOR COMMENT AND COMPLETION OF NOTICE: Written/Oral comments concerning this change must be received by the Alabama Medicaid Agency no later than June 5, 2012.

<u>CONTACT PERSON AT AGENCY:</u> Stephanie Lindsay, Administrative Secretary, Alabama Medicaid Agency, 501 Dexter Avenue, Post Office Box 5624, Montgomery, Alabama 36103-5624.

R. Bob Mullins, Jr., MD

Commissioner

Rule No. 560-X-36-.04. Covered Services.

- (1) Case Management Services.
- (a) Case management is a system under which responsibility for locating, coordinating, and monitoring a group of services rests with a designated person or organization. A case manager is responsible for outreach, intake and referral, diagnosis and evaluation, assessment, care plan development, and implementing and tracking services to an individual. Case management services may be used to locate, coordinate, and monitor necessary and appropriate services. Case management activities may also be used to assist in the transition of an individual from institutional settings prior to discharge into the community. All E/D waiver recipients will receive case management services.
- (b) Case Management must be on the Plan of Care as a waiver service. Waiver services not listed on the Plan of Care and the Service Authorization Form will not be paid. Payments rendered for services not present on the individual's Plan of Care will be recovered.
- (c) Case management will be provided by a case manager employed by or under contract with the state agencies as specified in the approved waiver document. The case manager must meet the qualifications as specified in the approved waiver document.

(2) Homemaker Services.

- (a) Homemaker services are general household activities that include meal preparation, food shopping, bill paying, routine cleaning, and personal services. They are provided by a trained homemaker when the individual regularly responsible for these activities is temporarily absent or unable to manage the home and care for the recipient.
- (b) A person providing homemaker services must meet the qualifications of a Homemaker Attendant as specified in the approved waiver document.
- (c) Medicaid will not reimburse for activities performed which are not within the scope of services.
- (d) No payment will be made for services not documented on the Plan of Care and the Service Authorization Form. Payments rendered for services not present on the individual's Plan of Care will be recovered.

(3) Personal Care Services.

- (a) Personal care services are those services prescribed by a physician in accordance with a plan of treatment to assist a patient with basic hygiene and health support activities. These services include assistance with bathing, dressing, ambulation, eating, reminding client to take medications, and securing health care from appropriate sources.
- (b) A person providing personal care services must be employed by a certified Home Health Agency or other agency approved by the Alabama Medicaid Agency and supervised by a licensed nurse, and meet the qualifications of a Personal Care Attendant as specified in the approved waiver document. This person may not be a relative, as defined by CMS, of the recipient.
- (c) Medicaid will not reimburse for activities performed which are not within the scope of services.

- (d) No payment will be made for services furnished by a member of the recipient's family.
- (e) No payment will be made for services not listed on the Plan of Care and the Service Authorization Form. Payments rendered for services not present on the individual's Plan of Care will be recovered.

(4) Adult Day Health Services.

- (a) Adult Day Health Service provides social and health care in a community facility approved to provide such care. Health education, self-care training, therapeutic activities, and health screening shall be included in the program.
- (b) Adult Day Health is provided by facilities that meet the minimum standards for Adult Day Health Centers as described in Appendix C of the Home and Community-Based Waiver for the Elderly and Disabled. The state agencies contracting for Adult Day Health Services must determine that each facility providing Adult Day Health meets the prescribed standards.
- (c) Medicaid will not reimburse for activities performed which are not within the scope of services.
- (d) No payment will be made for services not listed on the Plan of Care and the Service Authorization Form. Payments rendered for services not present on the individual's Plan of Care will be recovered.

(5) Respite Care.

- (a) Respite care is given to individuals unable to care for themselves on a short-term basis because of the absence or need for relief of those persons normally providing the care. Respite care is provided in the individual's home and includes supervision, companionship and personal care of the individual. Respite is intended to supplement not replace care provided to waiver clients. Respite is not an entitlement. It is based on the needs of the individual client and the care provided by the primary caregiver.
- (b) Respite care may be provided by a companion/sitter, personal care attendant, home health aide, homemaker, LPN or RN, depending upon the care needs of the individual. All other waiver services except case management will be discontinued during the in-home respite period.
- (c) Payment will not be made for respite care furnished by a member of the recipient's family; may not exceed 720 hours or 30 days per waiver year (October 1 through September 30); must not be used to provide continuous care while the primary caregiver is employed or attending school.
- (d) Medicaid will not reimburse for activities performed which are not within the scope of services.
- (e) No payment will be made for services not documented on the Plan of Care and the Service Authorization Form. Payments rendered for services not present on the individual's Plan of Care will be recovered.

(6) Companion Services:

(a) Companion service is non-medical assistance, observation, supervision and socialization, provided to a functionally impaired adult. Companions may provide

limited assistance or supervise the individual with such tasks as: activities of daily living, meal preparation, laundry and shopping, but do not perform these activities as discrete services. The Companion may also perform housekeeping tasks which are incidental to the care and supervision of the individual. Companion service is provided in accordance with a therapeutic goal as stated in the Plan of Care, and is not purely diversional in nature. The therapeutic goal may be related to client safety and/or toward promoting client independence or toward promoting the mental or emotional health of the client.

- (b) Other service definitions include accompanying a client to a medical appointment, grocery shopping or picking up prescription medications. The companion service is available to only those clients living alone. Companion services cannot be provided at the same time as other approved waiver services with the exception of case management services. Companion services must not exceed four (4) hours daily. Payment will not be made for companion services furnished by a member of the recipient's family.
- (c) Medicaid will not reimburse for activities performed which are not within the scope of services.
- (d) Companion service is not an entitlement. It is based on the needs of the individual client.
- (e) No payment will be made for services not documented on the Plan of Care and the Service Authorization Form. Payments rendered for services not present on the Plan of Care shall be recovered.

(7) Home Delivered Meals

- (a) Home delivered meals are provided to an eligible individual age 21 or older who is unable to meet his/her nutritional needs. It must be determined that the nutritional needs of the individual can be addressed by the provision of home-delivered meals.
- (b) This service will provide at least one (1) nutritionally sound meal per day to adults unable to care for their nutritional needs because of a functional disability/dependency and who require nutritional assistance to remain in the community, and do not have a caregiver available to prepare a meal for them.
- (c) This service will be provided as specified in the care plan and may include seven (7) or fourteen (14) frozen meals per week. Clients will be authorized to receive one (1) unit of service per week. One unit of service is a 7-pack of frozen meals. Clients may be authorized to receive two (2) units of service per week. These clients will receive two 7-packs of frozen meals or one 7-pack of frozen meals and one 7-pack of breakfast meals.
- (d) In addition to the frozen meals, the service may include the provision of two (2) or more shelf-stable meals (not to exceed six (6) meals per six-month period) to meet emergency nutritional needs when authorized in the recipient's care plan.
- (e) One frozen meal will be provided on days a client attends the Adult Day Health Centers. Meals provided, as part of this service, shall not constitute a "full nutritional regimen (three meals per day)".
- (f) All menus must be reviewed and approved by the Meals Services Coordinator, a Registered Dietitian with licensure to practice in the State of Alabama and employed by the Operating Agency.

- (g) The meals must be prepared and/or packaged, handling, transported, served, and delivered according all applicable health, fire, safety, and sanitation regulations.
- (h) No payment will be made for services not documented on the Plan of Care and the Service Authorization Form. Payments rendered for services not documented on the individual's Plan of Care will be recouped.
- (i) During times of the year when the State is at an increased risk of disaster from hurricanes, tornadoes, or ice/snow conditions, the meals vendor will be required to maintain, at a minimum, a sufficient inventory to operate all frozen meals delivery routes for two days. In the event of an expected storm or disaster, the Meals Coordinator will authorize implementation of a Medicaid approved Disaster Meal Services Plan.

Author: Monica Abron, Associate Director, LTC Program Management Unit **Statutory Authority**: 42 CFR Section 440.180 and the Home and Community-Based Waiver for the Elderly and Disabled.

History: Emergency Rule effective March 18, 1985. Rule effective July 13, 1985. Amended November 18, 1987, May 15, 1990, and September 12, 1995. Amended: Filed May 20, 1999; effective August 18, 1999. Amended: Filed March 20, 2002; effective June 14, 2002. Amended: Filed April 21, 2003; effective July 16, 2003. Amended: Filed February 20, 2008; effective May 16, 2008. Amended: Filed July 21, 2008; effective October 16, 2008. Amended: Filed April 20, 2012