

**NOTICE OF INTENDED ACTION**

AGENCY NAME: Department of Human Resources

RULE NO. & TITLE: 660-3-6-.08 Procedures for Handling Complaints

INTENDED ACTION: Proposed permanent rule to bring rule in line with administrative due process procedure and terminology outlined in other rules and child support policy.

SUBSTANCE OF PROPOSED ACTION: To bring rule in line with administrative due process procedure and terminology outlined in other rules and child support policy. The repayment period for improperly paid refunds is being changed from six(6) months to ninety(90) days to be in agreement with child support policy and procedure.


TIME, PLACE, MANNER OF PRESENTING VIEWS: All interested parties may submit data, views or arguments respecting the proposed amendment by mail or in person through close of business on July 5, 2011. Persons wishing to submit data, views or arguments orally should contact the Department's Administrative Procedures Secretary between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday, excluding State holidays, at (334) 242-1328 to set up an appointment for such oral/in-person presentations.

FINAL DATE FOR COMMENT AND COMPLETION OF NOTICE:

July 5, 2011

CONTACT PERSON AT AGENCY:

Mrs. Gail Grobe  
State Department of Human Resources  
Gordon Persons Building  
50 Ripley Street  
Montgomery, Alabama 36130-1801

  
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Nancy T. Buckner  
Commissioner